



KCP&L Media Hotline
(816) 392-9455

FOR IMMEDIATE RELEASE

KCP&L OFFERS ASSISTANCE DURING HEAT WAVE

Kansas City, Mo. (June 22, 2009) – As temperatures and heat indices in Kansas and Missouri reach 100 degrees, KCP&L wants to make sure its customers stay safe and cool during this heat wave. “We want to make sure that customers know as the temperatures rise, KCP&L has resources available to help them stay cool and safe,” said Chuck Caisley, KCP&L senior director of Public Affairs.

Beginning this week, KCP&L is partnering with local agencies and employee volunteers have begun an annual program to install air conditioners and fans in homes and apartments of elderly and low income residents.

KCP&L has also activated its Gatekeeper program. The Gatekeeper Team will call qualifying medical and elderly customers to ensure that they are safe and have appropriate contact numbers for emergency situations.

During the hot summer months, KCP&L adheres to a hot weather policy. On any day when the National Weather Service predicts the temperature will rise above 95 degrees Fahrenheit, or the heat index will rise above 105 degrees Fahrenheit, KCP&L will not disconnect service for nonpayment of bills. This protects KCP&L customers from extreme heat situations.

“The safety of our customers is our top priority during hot weather,” said Caisley. “We want our customers to know that there are also several things they can do to make sure they stay cool.”

During periods of extreme hot weather, customers can:

- Seek a cool public place, such as a library or mall if they do not have an air conditioning system or fan. Customers can call United Way 2-1-1* for assistance or more information about public cooling centers.
- Close window shades, blinds, drapes and curtains whenever the sun is shining through the window to reduce warming in the home.
- Open up unused rooms. The central air conditioning system will work more efficiently.
- Do laundry, wash dishes, mop floors and bathe in late evening or early morning hours. These activities produce moisture and increase humidity in the house, making the air conditioner work harder and less efficient.
- Use a microwave whenever possible, as it uses less electricity and creates less heat than a conventional oven.

For more tips about how to stay cool and save energy during this heat wave visit www.kcpl.com. For more information about assistance programs, KCP&L customers can call the Customer Care Center at (888) 471-5275 or visit <http://www.kcpl.com/residential/medicalcust.html> to complete an online application.

*United Way 2-1-1 by county

Missouri Counties	Kansas Counties	United Way Contact
Bates, Clay, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, Saline	Franklin, Johnson, Leavenworth, Linn, Miami	United Way 2-1-1 of Greater KC: 866-320-5764
Andrew, Atchison, Buchanan, Clinton, Daviess, Dekalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, Worth	N/A	AFL-CIO Community Services: 800-365-7724
Barton, Benton, Carroll, Cedar, Chariton, Dade, Howard, Randolph, St. Clair, Vernon	N/A	United Way 2-1-1 of Missouri: 800-427-4626
N/A	Anderson, Bourbon, Douglas, Osage	United Way 2-1-1 of Kansas: 888-413-4327

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About KCP&L:

Headquartered in Kansas City, Mo., Great Plains Energy Incorporated (NYSE: GXP) is the holding company of Kansas City Power & Light Company and Aquila, Inc. (doing business as KCP&L Greater Missouri Operations Company), two of the leading regulated providers of electricity in the Midwest. Kansas City Power & Light

and Aquila use KCP&L as a brand name. More information about the company is available on the Internet at: <http://www.greatplainsenergy.com>.