

**GENERAL RULES AND REGULATIONS
 APPLYING TO ELECTRIC SERVICE**

(continued)
 PUBLIC SERVICE COMMISSION
 JUL 12 1978

1. DEFINITIONS

The following terms, when used in these General Rules and Regulations, in Rate Schedules and in Service Agreements, shall, unless otherwise indicated therein, have the meanings given below:

1.01 COMPANY: KANSAS CITY POWER & LIGHT COMPANY, any successor or assignee thereof, acting through its duly authorized officers, agents or employees within the scope of their respective duties and authorities.

1.02 COMMISSION: THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI and any successor of such Commission having jurisdiction of the subject matter hereof.

1.03 PERSON: Any individual, partnership, co-partnership, firm, company, public or private corporation, association, joint stock company, trust, estate, political subdivision, governmental agency or other legal entity recognized by law.

1.04 CUSTOMER: Any person applying for, receiving, using, or agreeing to take a class of electric service supplied by the Company under one rate schedule at a single point of delivery at and for use within the premises either (a) occupied by such persons, or (b) as may, with the consent of the Company, be designated in the service application or by other means acceptable to the Company.

1.05 RURAL CUSTOMER: A customer taking electric service (except electric service used in connection with a commercial enterprise not related to residential or farming purposes) who uses such electric service for residential purposes in a district which has not been platted and recorded, or in connection with the carrying on of farming or other agricultural pursuits. The Company reserves the right in all instances to designate whether a Customer is or is not a rural Customer.

1.06 ELECTRIC SERVICE: The availability of electric power and energy supplied by the Company at a point of delivery within the Company's service territory on or near the Customer's premises, at approximately the standard voltage and frequency for a class of service made available by the Company in that area, which source is adequate to meet the Customer's requirements as stated or implied in the Customer's service agreement, irrespective of whether or not the Customer makes use of such electric service.

KCPL FORM 81-101 (REV. 2/78)

**ELECTRIC AUTHORITY
 ORDER NO930**

Public Service Commission
 July 12 1978

KANSAS CITY POWER & LIGHT COMPANY

Name of Issuing Corporation or Municipality

For Rate Areas No. 1 and No. 3

Community, Town or City VIEU

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE (continued)

1. DEFINITIONS (continued)

1.07 SERVICE TERRITORY: All areas included within that portion of the territory within the State in which the Company is duly certificated and authorized by the Commission to supply electric service.

1.08 PREMISES: That separate walled portion of a single building undivided by any common area, or that separate portion of a single contiguous tract of land (including all improvements thereon) undivided by any way used by the public, which portion is occupied by the Customer, or as may, with the consent of the Company, be designated in the service application or by other means acceptable to the Company. All common areas in any such building and on any such tract of land may be deemed by the Company to be occupied by the owner or lessee of such building or tract of land or his authorized agent, as another Customer. A "common area" shall include all halls, lobbies, passageways and other areas of a building or a tract of land used or usable by persons other than the Customer.

1.09 BUILDING: A single structure which is unified in its entirety, both physically and in operation. Separate structures on the same tract of land, or separate structures on adjoining tracts of land (even though separated by a public or private way), may be considered as a building if such separate structures are physically joined by an enclosed and unobstructed passageway at or above ground level and both are occupied and used by the Customer for one single business enterprise.

1.10 CUSTOMER'S INSTALLATION: All wiring, appliances and apparatuses of every kind and nature on the Customer's premises on the Customer's side of the point of delivery (except the Company's meter installation) used or useful by the Customer in connection with the receipt and utilization of electric service supplied by the Company. Normally, a residential Customer's wiring installation terminates on the load side of the Company's meter.

1.11 POINT OF DELIVERY: The point at which the Company's conductors and/or equipment (other than the Company's meter installation) make electrical connection with the Customer's installation, unless otherwise specified in the Customer's service agreement. Normally, for a residence Customer, the point of delivery is at the Company's meter where the Company's service conductors terminate.

ELECTRIC AUTHORITY ORDER NO930

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DATE OF ISSUE June 2 1978

DATE EFFECTIVE July 12 1978

ISSUED BY I. C. Rasmussen name of officer

Vice President title

1330 Baltimore, Kansas City, Mo. address

KCP.L FORM 81-101 (REV. 2/78)

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Original Sheet No. 1.07
 Revised
Cancelling P.S.C. MO. No. 2 Second Original Sheet No. 1.07
 Revised
For Rate Areas No. 1 and No. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

1.12 METER INSTALLATION: The meter or meters, together with auxiliary devices, if any, constituting the complete installation needed by the Company to measure the class of electric service supplied to a Customer at a single point of delivery.

1.13 MONTH: An interval of approximately thirty (30) days, unless specified or appearing from the context to be a calendar month.

1.14 SERVICE AGREEMENT: The application, agreement or contract, expressed or implied, pursuant to which the Company supplies electric service to the Customer.

1.15 ADULT: One who has reached the legal age of majority; generally 18 years.

1.16 BILLING ERROR: The incorrect billing of an account due to a Company or Customer error, which results in incorrect charges.

1.17 FIELD ERROR: Shall be considered to include lost/mishandled paperwork, installing metering incorrectly, or failure to close the meter potential or test switches; also considered a Billing Error.

1.18 FRAUD: The misrepresentation of material facts by a customer, or other person, by giving false or misleading information, or by concealment of that which should have been disclosed, as a deceptive means to gain or maintain utility service, avoid payment for past, present or future service, or obtain a refund and so cause the Company, or others to rely upon such misrepresentations to the Company's financial detriment. Includes, but is not limited to: (a) furnishing Company with false names, or customer information not legally assigned to such person (b) furnishing false, or altered customer identification (c) furnishing false, or altered residency history (d) furnishing false, or altered ownership, or lease papers (e) rendering false reports of unauthorized electronic fund transfers to the Company.

1.19 INDIVIDUAL LIABILITY: Where two, or more adults occupy the same premises, they shall be jointly and severally liable for electric consumption and the associated costs thereof.

1.20 METER ERROR: The incorrect registration of electric consumption resulting from a malfunctioning or defective meter.

1.21 RESPONSIBLE PARTY: Any adult, landlord, property management company, or owner applying for agreeing to take, and or receiving substantial use and benefit of electric service at a given premise.

1.22 TAMPERING: To rearrange, damage, injure, destroy, alter, or interfere with, Company facilities, service wires, electric meters and associated wiring, locking devices, or seals or otherwise prevent any Company equipment from performing a normal or customary function.

DATE OF ISSUE: December 28, 2006 DATE EFFECTIVE: January 1, 2007
ISSUED BY: Chris B. Giles, Vice-President January 29, 2007
1201 Walnut, Kansas City, Mo. 64106

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Filed
Missouri Public
Service Commission

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Original Original Sheet No. 1.07A
 Revised
Cancelling P.S.C. MO. No. _____ Original Sheet No. _____
 Revised
For Rate Areas No. 1 and No. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

1. DEFINITIONS (continued)

1.23 TIME OF APPLICATION: Effective 30-day period following a Customer's notice to the Company of a new request for service, or those instances where Customer responsibility changes without notice to the Company, e.g., revision to landlord responsibility, change of occupant in terms of ownership or lease.

1.24 UNAUTHORIZED USE: To use or receive the direct benefit of all, or a portion of, the utility service with knowledge of, or reason to believe that diversion, tampering or other unauthorized connection existed at the time of the use, or that the use or receipt was fraudulent and/or without the authorization or consent of the utility. Includes but is not limited to: (a) tampering with or reconnection of service wires and/or electric meters to obtain metered use of electricity, (b) the unmetered use of electricity resulting from unauthorized connections, alterations or modifications to service wires and or electric meters, (c) placing conductive material in the meter socket to allow unmetered electricity to flow from the line-side to load-side of the service, (d) installing an unauthorized electric meter in place of the meter assigned to the account, (e) inverting or repositioning the meter to alter registration, (f) disrupting the magnetic field or wireless communication of the meter causing altered registration, (g) damaging or altering the electric meter to stop registration, (h) using electric service without compensation to the utility.

2. SERVICE AGREEMENTS

2.01 APPLICATION FOR SERVICE: A customer applying for electric service shall, if requested by the Company, furnish sufficient information on the size and characteristics of the load and the location of the premises to be served and such additional information as to enable the Company to designate the class or classes of electric service it will supply to the Customer and the conditions under which they will be supplied. A separate application shall be made for each class of electric service to a Customer at each premises of the Customer.

2.02 PROVISIONS: Electric service will be supplied to the Customer under the provisions of the Customer's service agreement which shall also include the provisions of (a) the Company's applicable rate schedule, rules, and regulations in effect and on file with the Commission, (b) the Commission's applicable rules and general orders, and (c) any special contract with the Customer. The taking of electric service by a Customer will constitute acceptance of, and an agreement to be bound by, all such provisions. The Company may require all or any portion of the Customer's service agreement to be executed in writing on a form furnished by the Company. Service agreements for electric service to residential customers shall, with respect to the Company's billing practices for such customers, be further subject to the provisions of 4 C.S.R. 240, Chapter 13, Utility Billing Practices, as promulgated by the Commission, and said Chapter 13 is expressly incorporated herein by reference. To the extent any of the Company's General Rules and Regulations Applying to Electric Service are in conflict with the provisions of said Chapter 13, the provisions of said Chapter 13 shall be controlling.

DATE OF ISSUE: December 28, 2006 DATE EFFECTIVE: ~~January 20, 2007~~ January 1, 2007
ISSUED BY: Chris B. Giles, Vice-President 1201 Walnut, Kansas City, Mo. 64106

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