

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Original Sheet No. 1.08
 Revised
Cancelling P.S.C. MO. No. 2 Second Original Sheet No. 1.08
 Revised
For Rate Areas No. 1 and No. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

2. SERVICE AGREEMENTS (continued)

2.03 MODIFICATIONS: A service agreement shall be subject to modification, and shall be deemed modified, from time to time during the term thereof in accordance with all applicable changes in the Company's rate schedules, rules and regulations, and the Commission's general orders, as authorized by law.

2:04 TERM: Normally, all service agreements, except those under which the applicable rate schedule expressly permits a shorter term, shall be effective for a minimum initial term of one year from the date electric service commences (unless terminated by mutual agreement of the Customer and the Company) and after the initial term shall continue from month to month until terminated by the Customer; provided that any Customer supplied electric service under the Residence Service rate schedule may terminate such electric service at any time upon notice to the Company, except that any such termination shall not relieve the Customer of any minimum bills under Rule 9 hereof.

2:05 UNUSUAL LOADS: When the Customer's load requirements are unusually large or otherwise necessitate a substantial investment by the Company in special or additional equipment or facilities to serve the Customer's requirements, the Company may require the service agreement to be for an initial term of more than one year and, upon termination or cancellation, the payment by the Customer of such secured or unsecured charges and amounts (which may be required to be deposited before construction of such equipment or facilities) as may be necessary to protect the investment of the Company.

2.06 TEMPORARY ELECTRIC SERVICE: The Customer shall pay to the Company the Company's estimated cost of connecting and disconnecting its facilities to supply temporary electric service. A temporary electric service installation may include any required overhead or underground extensions of primary and secondary lines, transformers, underground or overhead service conductors and metering equipment. The Company may require payment of such amount in advance. Temporary service will be made available to carnivals, fairs and circuses and for construction purposes and other temporary or transient businesses.

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KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Original Sheet No. 1.09A
 Revised
Cancelling P.S.C. MO. No. 2 Second Original Sheet No. 1.09A
 Revised
For Rate Area No. 1-Urban Area &
Rate Area No. 3-Suburban

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

2. SERVICE AGREEMENTS (continued)

2.07 CREDIT REGULATIONS: (Continued)

(C) No deposit shall be required by the Company because of a customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical location.

(D) A security deposit required pursuant to these Rules and Regulations is subject to the following terms and conditions:

1) For residential customers, a security deposit shall not exceed two (2) times the highest bill of that customer during the preceding twelve (12) months. In the case of a new customer who is billed a deposit under the terms of 4 CSR 240-13.030 (1)(c) the deposit shall not exceed one-sixth (1/6) of the estimated annual bill of the customer. For non-residential customers, a security deposit shall not exceed an estimated bill covering one (1) billing period plus thirty (30) days.

2) Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the first business day of December of the preceding calendar year, compounded annually.

(E) Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded or the guarantor released, upon satisfactory payment before the delinquency date of all proper charges for service for a period of twelve (12) consecutive months, or if the customer has closed the account. The credit of the nonresidential customer will be reviewed after thirty-six (36) consecutive months of satisfactory payment before the delinquency date and the deposit refunded or the guarantor released if, in the opinion of the Company, the customer has established satisfactory credit in accordance with Section (A) of this Rule. If, after thirty-six (36) consecutive months of payments before the delinquency date, the nonresidential customer has not established satisfactory credit in accordance with Section (A), then such customer's

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Cancelling P. S. C. MO. No. _____

{ Original } SHEET No. _____
{ Revised }

KANSAS CITY POWER & LIGHT COMPANY
Name of Issuing Corporation or Municipality

For **Rate Area No. 1-Urban Area &**
Community, Town or City
Rate Area No. 3-Suburban Area

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE**

(Continued)

2. SERVICE AGREEMENTS (Continued)

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2.07 CREDIT REGULATIONS: (Continued)

(E) Deposit refunds: (Continued)

account shall be reviewed annually thereafter for refund consideration. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges. The amount of the refund will be identified and disclosed on the Customer's bill.

2.08 CUSTOMER INSOLVENCY:

A service agreement shall, at the option of the Company, cease and terminate and all amounts due the Company thereunder shall become immediately payable without further notice in case any act of bankruptcy is made or committed by the Customer, or any petition in bankruptcy, either voluntary or involuntary, is filed by or against the Customer.

2.09 SUCCESSION AND ASSIGNMENT:

A service agreement shall inure to the benefit of and be binding upon the Customer's successors by operation of law but shall not be assignable voluntarily by the Customer.

2.10 AUTHORITY:

Except as provided in 4 CSR 240-13.040, no representative agent or employee of the Company, except a corporate officer, have authority to amend, alter, waive or change any of the Company's rules and regulations or otherwise bind the Company by promises or representations.

2.11 WAIVER:

Waiver by the Company with respect to any default by a Customer in complying with the provisions of his service agreement shall not be deemed to be a waiver with respect to any other or subsequent default by such Customer.

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