



Adjustable due dates for SSI and Social Security Recipients



KCP&L's Adjustable Due Date program allows you to schedule your KCP&L payment dates to better correspond with the receipt of your benefits. It can help you make payments on time to avoid charges for late payments and possible service disconnection. It's extremely easy to enroll and even easier to use.

Here's how it works

Social Security checks for all U.S. citizens arrive regularly at one of five different times each month. The timing of your check is based on the program in which you're enrolled, when you began receiving benefits and the birth date of the Social Security participant* in your home.

The chart on the next page will help you understand when you receive your Social Security benefits, why you receive them at that time of the month and the KCP&L Adjustable Due Date you may qualify for.

If you qualify, KCP&L will adjust your payment due date to about four days after you receive your Social Security benefits. That will allow you time to mail your payment, pay online or use any of our other convenient payment options to make sure your bill is paid on time.

Who is eligible?

You may be eligible if you or your spouse is:

- At least 62 years of age, relies on Social Security as your only source of income and has no other wage earners living in your household, or
- Blind or permanently disabled and receiving SSI.

In addition, your KCP&L account must be up-to-date. If your account is currently overdue, call KCP&L to make payment arrangements.

Date Your Check Arrives	Reason
1st of each month	All SSI Recipients.
3rd of each month	Began receiving benefits b
2nd Wednesday each month	Began receiving benefits a the participant's* birth dat and the 10th of their birth
3rd Wednesday each month	Began receiving benefits a the participant's* birth dat and the 20th of their birth
4th Wednesday each month	Began receiving benefits a the participant's* birth dat and the 31st of their birth

**The Social Security participant is the person in your family upon v
If that person is deceased and you are receiving spouse benefits, t
birth date.*

Enrolling is easy

Complete the application on the back of this brochure and return it to KCP&L along with the following:

- Proof of age. This can be a copy of either a driver's license or a birth certificate.
- A copy of your SSI award letter. If either you or your spouse is permanently disabled and receiving SSI benefits, please enclose a copy of your original SSI award letter from the Social Security Administration as proof of entitlement or disability.

For help completing your application or for any questions about the program, please call KCP&L's Customer Contact Center at **(816) 471-5275** or **1-888-471-5275** (toll-free). Additional information is also available at www.kcpl.com.

	KCP&L Adjustable Due Date
	About the 5th of each month
before May 1997.	About the 7th of each month
after April 1997 and the date is between the 1st and 10th of the month.	About the 18th of each month
after April 1997 and the date is between the 11th and 20th of the month.	About the 25th of each month
after April 1997 and the date is between the 21st and 31st of the month.	About the 4th of the following month

whose account your benefits are being drawn.

the timing for your benefits check is still based on that participant's

Billing and payment options

The following payment options may help you simplify your bill payments.*

**Unless noted, these options are free.*

Automatic Payments. This payment option eliminates the inconvenience of remembering to write checks and mail payments on an ongoing basis. Once you're enrolled, you don't have to do a thing. Each month, KCP&L will send you your choice of an online or paper billing statement for review and we'll deduct the amount due from your bank account or charge your debit or Visa/MasterCard credit card on your regular due date.** Because your payments will always be made on time, you can eliminate late payment worries and charges.

***Automatic debit or credit card payment is not yet available in all areas.*

Budget Billing. Manage your budget with predictable monthly payments. Let KCP&L calculate your average use and billing amount. You'll pay that amount for 12 months regardless of seasonal usage ups and downs. Your account is reviewed annually and adjusted as needed.

Adjustable Due Date Application

Please enroll me in KCP&L's Adjustable Due Date Program.

I qualify because:

- I am/my spouse is 62 years or older and rely on Social Security benefits as our only source of income. Proof of age is enclosed. No one else in our household is a wage earner.
- I am/my spouse is blind or permanently disabled and receive SSI benefits. A copy of the SSI awards letter is enclosed.

Name (as shown on your KCP&L bill)

Social Security number

Street address

Apt. number

City

State

ZIP

Phone

KCP&L account number

Date you receive your Social Security benefit check each month

Signature

Date

By signing above, I attest that this information is accurate and true. I understand that if I do not keep my bill current, I could be removed from KCP&L's Adjustable Due Date Program. Mail your completed form and enclosures to:

**Adjustable Due Dates
KCP&L Billing Services
P. O. Box 11739
Kansas City, MO 64138-0239**

Pay Online. KCP&L's account management system, AccountLink, allows you to pay your bill online using a bank withdrawal, debit or credit card. You can also choose Paperless Billing with convenient e-mail reminders.

Pay by Phone. You can pay your bill by phone with an electronic check drawn on your checking account or a debit or credit card. Have your KCP&L bill and checkbook handy.

Pay in Person. There are a number of locations throughout KCP&L's service area where you can make your payment by cash, money order or check. For a list of authorized payment locations, visit www.kcpl.com or call our Customer Contact Center. Please note there may be businesses in your area that accept your KCP&L payment, but are not authorized payment locations. KCP&L is not responsible for payments made at unauthorized locations. Payments will be credited to customer accounts only when KCP&L receives them.

When paying in person, be sure to bring your monthly bill — it's required at most locations. Some Missouri authorized locations add a modest fee for processing your payment, but never more than \$1. Allow at least three days for payments to be applied to your account.

Need help paying your electric bill?

United Way 2-1-1 connects people with available community resources, including agencies that provide utility assistance. Simply dial 2-1-1 anytime, 24/7 for free information.

We're here to assist you

For more information about KCP&L's programs, please visit us online. In addition, our customer service representatives are available 24/7, including holidays.

Metropolitan Kansas City(816) 471-5275
Toll-free..... 1-888-471-5275
Online www.kcpl.com

