


Get Access to ApartmentLink

ApartmentLink reduces your workload, keeps your tenants happy, and saves you time and money.

To get access to **ApartmentLink**, fill out the form at www.kcpl.com/apartmentlink. Once your form is submitted, a representative will contact you to finalize your service. When you receive notification that your user ID is active, you will have access to all of your properties.

To learn more about **ApartmentLink**, visit www.kcpl.com/apartmentlink or call KCP&L's Business Center at (816) 701-0364.



Enroll in **ApartmentLink**, a free, account management tool designed to help property managers reduce their workload, keep tenants happy, and save time and money.



Reduce the time you spend managing your electric service accounts. With a few clicks of the mouse, **ApartmentLink** lets you access your KCP&L account information online, pay bills and schedule service transfers.

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Reasons to sign up for **ApartmentLink**

- **Free.** No cost to sign up for service.
- **Convenient.** Keep service on during vacancies to clean or show property to prospective tenants.
- **Flexible.** Administer your own web portal by adding or changing staff access, complexes or units.
- **Easy to use.** Designed to address the unique day-to-day challenges property managers face.

See Occupancy Status

ApartmentLink centralizes all of your accounts. View your accounts under four categories (Occupied, Vacant, Common or Recently Closed) to reduce the probability of having an account's electric service under the wrong name. To save you time and money, the status column clearly indicates who is responsible for paying the electric service for each account.

Start / Stop Service Online

ApartmentLink is available when you are.

Start or stop service online whenever you have the time. It is available 24 hours a day, seven days a week. Don't waste time on the phone or at the fax machine, schedule service transfers online.

To start or stop service, simply click on "Connect Tenant" or "Revert to Owner" links. You can plan ahead by scheduling your service transfer for a future date.

See Scheduled Service

ApartmentLink keeps you informed. Review all pending orders online, along with who placed the order and when the transfer will occur.

Pay and View Bills Online

ApartmentLink saves you time. Stop waiting for your paper bills to come through "snail mail." View online how much you owe for each account. You can even see an image of the paper bill and print a copy for your records.

ApartmentLink streamlines the billing and payments for all of your accounts by enabling you to pay electronically. It is not only fast and easy, but also saves you money. The time you save can be used to serve your current tenants or find new ones.

