

COLD WEATHER REGISTRATION

(Please print or write legibly)

*Your Name _____

*Phone _____

Social Security # _____

*Age _____

*KCP&L Account # _____

*Address _____

*City _____

*State _____ ZIP _____

Check all that apply.

I am 65 or older.

I am disabled and rely on electricity for life- and/or health-support. (If so, please have your doctor complete the following. KCP&L may contact your physician to verify information.)

COLD WEATHER MEDICAL VERIFICATION

Patient's Name _____

Nature of Ailment or Condition _____

*Physician's Name (print) _____

*Physician's Office Address _____

City _____ State _____ ZIP _____

*Physician's Phone Number _____

*Physician's Signature _____

Note: A customer whose service is critical for life support should make prior emergency arrangements to accommodate the medical patient during power interruptions.

I am disabled and receiving a government disability benefit.

I am elderly or disabled with a household income of 150 percent of federal poverty guidelines or less.

150 PERCENT FEDERAL POVERTY GUIDELINES

(check box that applies)

Family Unit Annual Household Income

- | | |
|----------------------------|------------------------------|
| <input type="checkbox"/> 1 | (at or below) \$14,700 |
| <input type="checkbox"/> 2 | (at or below) \$19,800 |
| <input type="checkbox"/> 3 | (at or below) \$24,900 |
| <input type="checkbox"/> 4 | (at or below) \$30,000 |
| <input type="checkbox"/> 5 | (at or below) \$35,100 |
| <input type="checkbox"/> 6 | (at or below) \$40,200 |
| <input type="checkbox"/> 7 | (at or below) \$45,300 |
| <input type="checkbox"/> 8 | (at or below) \$50,400 |

*Your Signature _____

**Required for registration.*

Return completed form with attachments to:

KCP&L Customer Care Center

P.O. Box 418679

Kansas City, MO 64141-9679

KCP&L has you covered

Nobody should be left out in the cold this winter. Especially when there are programs to help you cope with home heating bills. Let us help you and your family keep warm this winter. To find out whether you qualify, read about the programs we have in place to provide you with assistance.

COLD WEATHER PROGRAM

KCP&L's Cold Weather Program begins November 1, 2006, and remains in effect through March 31, 2007. It's designed to help customers with delinquent accounts avoid loss of service, or to have service restored during the winter. If you're unable to pay the full amount of your electric bill and want to take advantage of the Cold Weather Program, simply follow these steps:

1. Call KCP&L at **(816) 471-5275** to apply for a payment plan under the Cold Weather Program. **You will be required to make an initial payment.** You may also want to apply for funding through a local energy assistance agency. See the list inside.
2. Each month after you sign up for the Cold Weather Program, you'll receive a bill for an average payment amount. This will allow you to pay for all past due, current and projected electrical usage over the next 11 months.

COLD WEATHER REGISTRATION

If you are elderly or disabled, you can register with KCP&L under our Cold Weather Registration Program. If your electric service account becomes delinquent between November 1, 2006, and March 31, 2007, we'll take additional steps to help you avoid disconnection.

You're eligible to register if you are:

- 65 or older,
- Disabled and reliant upon electricity to support health or life. *(To qualify, you will need to submit the medical form on the back, signed by your doctor. Medical or considerations granted under our Cold Weather Program are in no way associated with our year-round Medical Customer Program.)*
- Disabled and receiving government disability benefits, or
- Elderly or disabled with a household income of 150 percent of federal poverty guidelines or less.

To register, simply complete, sign and return the form on the back. Registration is valid from November 1, 2006, to March 31, 2007. You must register every year, even if you've registered in the past. Following registration, we'll send complete details on Cold Weather Program conditions and payment arrangements.

SPECIAL FRIEND NOTIFICATION

If you are 65 or older, or if you are disabled and cannot leave home without assistance, you can give KCP&L the name of a relative, friend or social service agency to contact if your payments become overdue. This "third party" would not be responsible for payment, but might be able to help you avoid late payment charges or loss of service.

SPECIAL FRIEND REGISTRATION

- *Customer Name _____
- *Premise Address _____
- *KCP&L Account Number _____
- *Contact Name _____
- *Contact Phone _____
- *Relationship or Agency _____
- *Address _____
- *City _____
- *State _____ ZIP _____
- *Their Signature _____

**Required for registration.*

Return completed form to:
KCP&L Customer Care Center, P. O. Box 418679
Kansas City, MO 64141-9679

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

You or someone you know may be eligible for help with home heating and/or cooling bills. LIHEAP is a federally funded program that helps low-income households with their home energy bills during the winter months, beginning in October. The LIHEAP program in your community determines if your household income qualifies for the program. If you qualify, LIHEAP may be able to offer:

- Bill payment assistance
- Energy crisis assistance
- Weatherization and energy-related home repairs

For LIHEAP information, or to apply for assistance, contact the following agencies in your state:

United Way	2-1-1
United Services Community Action Agency	
Kansas City	(816) 358-6868
Missouri Valley Community Action Agency	
Marshall	(660) 886-7476

KCP&L wants all of our customers to be warm and safe throughout the cold weather months ahead. Personal information required for registration will be held in strictest confidence. For more information about any of these energy assistance programs, call **(816) 471-5275** or visit us online at ***kcpl.com***.