

DELAYED DUE DATE PROGRAM APPLICATION

Please enroll me in KCP&L's Delayed Due Date program. I am qualified because:

- I am/my spouse is 62 years or older and Social Security is our only source of income. Proof of age is enclosed. No one else in our household is a wage earner.
- I have/my spouse has a permanent disability or blindness and we receive SSI benefits. A copy of the SSI awards letter is enclosed.

Name *(as shown on KCP&L bill)*

Social Security Number _____

Street Address _____ APT. _____

City _____ State _____ ZIP _____

Telephone () _____

KCP&L Account Number _____

Signature _____

Date _____

By signing above, I attest this information is true and correct. I understand if I don't keep my bill current, I could be removed from the program.

THIRD PARTY NOTIFICATION

Please contact the following individual if my service is in danger of cutoff:

Name _____

Telephone () _____

Street Address _____ APT. _____

City _____ State _____ ZIP _____

Mail your completed form and a copy of your attachment to:

KCP&L Customer Care Center
P O Box 418679
Kansas City, MO 64141-9679

Delayed Due Date Program for SSI and Social Security Recipients.



ENERGIZING LIFE: A COMMITMENT THAT GOES BEYOND RELIABILITY.

At Kansas City Power & Light, we know you expect electricity to always be there. And you should. So we've worked hard to build one of the best reliability records in the industry. But we also want to make your energy bills as easy to pay and predictable as possible. That's why we offer bill payment options like our **Delayed Due Date** program for our customers on fixed incomes.



HOW THE PROGRAM WORKS

If you are over 62 years of age or disabled and on fixed income, you may be eligible to change the due date of your electric bill to approximately the seventh of the month to better coincide with receipt of your monthly income. If you currently receive your bill between the first and the tenth of the month, you need not enroll in the Delayed Due Date program, but you may want to consider signing up for other KCP&L services described later in this brochure. Participation in the program is confidential and absolutely free.

WHO IS ELIGIBLE

You may be eligible if you or your spouse is:

- **At least 62 years of age, rely on Social Security as your only source of income and have no other wage earners living in your household; or**
- **Blind or permanently disabled and receiving Supplemental Security Income (SSI).**

In addition, your KCP&L account must be up-to-date. If your account is overdue, you may still be able to participate by making payment arrangements with KCP&L. Call our Customer Care Center at **(816) 471-5275** for help. Representatives are available weekdays from 7 a.m. until 7 p.m.

ENROLLING IS EASY

An application is included in this brochure. Simply complete it or have someone assist you and return it to the address shown. Be sure to attach or enclose whichever of the following applies:

- **Proof of your or your spouse's age (copy of driver's license or birth certificate).**
- **If you or your spouse is blind or permanently disabled and you receive SSI, submit a copy of the SSI award letter from the Social Security Administration as proof of SSI entitlement or disability.**

OTHER PROGRAMS OF INTEREST

Average Pay Plan

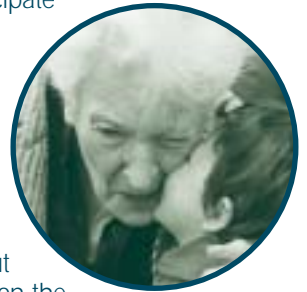
Average Pay allows you to more easily budget and pay your electric bills. We'll average your last 12 months' energy bills to arrive at a fixed amount. That will be your monthly billing amount for the next 12 months. At the end of each year, we'll recalculate your plan amount, adjusting for any over or under payments. Average Pay evens out seasonal billing highs and lows to help you budget your monthly payments. To join, simply pay the Average Pay Plan amount when it's offered on your bill or call **(816) 471-5275**.

Cold Weather Program

This program protects you against service termination during cold weather months. A special registration program also is available for seniors and disabled customers who may be on fixed incomes and have difficulty paying winter electric bills.

Third Party Notification

Cold Weather program registrants, who expect to be away for long periods, anticipate being inaccessible due to illness or are physically disabled, may give KCP&L the name of a relative, friend or social service agency to contact in the event of overdue bills. This person would not be responsible for payment but may expedite the situation on the customer's behalf to avoid termination of service or damage to credit.



For more information on these or other special payment programs, visit kcpl.com or call our Customer Care Center at **(816) 471-5275**.