



KCP&L FLOOD RESTORATION INSTRUCTIONS

Our team at KCP&L understands our customers are eager to return to normal after the flooding event, and we sympathize with you. Your safety is our first priority. To restore your electric service, we need to ensure it can be done safely. If water did not enter your home, let us know and we will send someone to restore your power. If water entered your property, we need the attached checklist to be completed before we can restore power.

Flooding can create hazards related to electrical equipment. For your safety:

- Stay away from electric facilities in standing water or any downed lines or equipment.
- Ensure all electric equipment, appliances or tools that have been subject to flood water are inspected prior to use.
- Use only appliance or tools rated for wet locations around or near water.
- Do not use gas powered generators or pumps in an enclosed environment.

Before restoring power, we require:

- The flood waters have receded from the premise.
- All structures, including the basement, are dry.
- All electric facilities have been inspected by a competent (homeowner, tenant or certified professional) person who attests that they are in good working order and free of any debris.
- Any damaged facilities have been replaced or disconnected.
- A signed release from the customer stating the facilities have been inspected.
- In some areas, a city or county inspection.

If your building meets these requirements for safe restoration of electrical service, please complete the form and submit it in one of the following ways:

- Directly to line crews in your area,
- Via email at CustServ@kcpl.com, or
- By fax to **816-654-1479**.

If you have questions regarding the restoration process, account status of payment arrangements, budget plans or Auto Pay, please call our Customer Contact Center at **888-471-5275**. We appreciate the opportunity to serve you.

Sincerely,

KCP&L Customer Care



KCP&L FLOOD RESTORATION FORM

The company recently de-energized my electric service due to flood hazard.

I hereby request that electric service to my premises be restored and state that my electrical wiring and equipment can safely be re-energized due to the following precautions I have taken: (Initial appropriate box.)

The premises have been checked and approved for connection by a qualified electrician or a code inspector for the City of _____.

I have checked my wiring and appliances and nothing that I am going to use has been under water.

I am qualified to inspect my wiring and appliances and have done so and find the premises safe for reconnection.

I have been advised by KCP&L of the possible hazard of reenergizing flooded premises. I hereby indemnify and hold harmless KCP&L from any liability arising from any and all losses and damages caused by reenergizing my internal wiring, electrical equipment and/or appliances.

Name: _____

(please print)

Address: _____

Signed: _____

Date: _____