



Missouri Economic Relief Pilot Program

The **Economic Relief Program (ERPP)** is a great way to help ease the pain of monthly bills and provides an easy way to help budget your monthly expenses.

When times are tough KCP&L strives to find ways to help our customers find financial assistance. Our Economic Relief Pilot Program allows a credit of up to \$65 per month, for a maximum of twelve consecutive months, for qualified customers in need of financial assistance to pay their electric bill. Call the ERPP hotline at (816) 756-5392, option 1 for availability information.

Bill Credits up to \$65 per month

How to sign up



KCP&L is partnering with **The Salvation Army** in the ERPP screening and application process. To make an appointment, please visit www.kcpl.com to find The Salvation Army office near you. If you do not have internet access, please contact United Way 2-1-1 by dialing **2-1-1** on your phone to find The Salvation Army office in your area. Or, you may request an application by mail or call the ERPP hotline at **(816) 756-5392, option 1**.

Eligibility

- An **active, Missouri residential account** with KCP&L that is in good standing
- **Not currently disconnected and are not currently at risk** of it
- **Income is at or below 200%** of the current federal poverty level (see guidelines at right)
- **Must not have been previously removed** from the program due to mishandling of your KCP&L account (non-payment, tampering, diversion, fraud)
- **Must agree to participate in an interview regarding program participation** if requested by KCP&L and/or the Missouri Public Service Commission

Income guidelines

Number in Household	Gross Annual Income	Gross Monthly Income
1	\$24,280	\$2,023
2	\$32,920	\$2,743
3	\$41,560	\$3,463
4	\$50,200	\$4,183
For each additional family member add	+\$8,640	+\$720

Visit kcpl.com or call The Salvation Army at **(816) 756-5392, option 1** to apply.