What is your responsibility?
When vegetation interferes with the service line, the power line that connects directly to your house, trimming is the customer’s responsibility. We recommend you:

1. Call or email KCP&L to schedule an inspection of the tree you will be working on.
2. Allow approximately 5-10 business days for the inspection to be completed; notification of approval will be left at your door.
3. Once you receive approval notification, call KCP&L’s customer service to schedule a date to have your service temporarily disconnected.
4. For no charge, we will disconnect the service line to allow you or your contractor to trim or remove any concerning vegetation. Please note: the line will be reconnected when the work is complete.

To learn more, please watch our video at www.kcpl.com/treetrimming, or scan the following QR code with your mobile device:

What happens when trimming is needed to restore power or repair system damage?
When a power outage or damage to our system occurs, our immediate priority is to restore power to our customers. If repair or trimming is necessary during the restoration process, we will:

- Perform a courtesy knock to let you know we are on your property.
- Clear vegetation that interferes with power lines and other equipment to ensure restoration is performed safely and quickly.

When vegetation is cleared during restoration or emergency situations, all limbs are left at the property, and crews will not return for clean up. Property owners are responsible for debris cleanup.

How to reach us
To contact Customer service, call 1-800-471-5275.

Want free mulch?
Debris from our regularly scheduled tree trimming is ground up and produces mulch. This is available to our customers free of charge, and can be delivered when our crews are in your area.

Please note: This mulch product consists of multiple tree species, and may be irregular in shape and color. To receive an order form, call 1-888-471-5275 toll free, or you can visit www.kcpl.com/freemulch.
KCP&L is committed to providing safe, reliable electric service. That’s why we regularly trim trees near our power lines. Our Distribution Vegetation Management program is designed to minimize the impact trees have on our distribution lines, the power lines that typically span from wooden poles in your neighborhood.

Plan before you plant
You should consider many factors when selecting a tree to plant. That’s why we created a resource to help you plan, “The Right Tree in the Right Place.” This brochure can be found at www.kcpl.com/planting. When you plant the right tree in the right place, you eliminate the risk of it interfering with power lines.

Remember, before you dig, call 1-800-DIG-SAFE in Kansas, or 1-800-DIG-RITE in Missouri.

We’re proud to be recognized in the industry
Each year the Arbor Day Foundation recognizes utilities committed to delivering safe, reliable electricity while protecting tree growth in urban settings with its Tree Line USA Recognition. KCP&L has received this every year since 2003 for our vegetation management practices and environmental stewardship.

What we do yearlong to keep the power on
Our specially trained team of utility foresters, supervisors and contractors maintain approximately 20,000 miles of distribution lines. Individual power lines are regularly inspected, and we proactively eliminate potential issues.

We will let you know when scheduled maintenance is needed on your property:
1. A specially trained utility forester will be out to inspect the property.
2. A notice will be left at your door that explains our program and provides a contact number.
3. Line clearance contractors will perform necessary work.

Tree pruning and removal
Most trees along power lines can be safely maintained through directional pruning. This involves trimming the tree so growth is directed away from the power lines.

If we need to remove a tree on your property during our scheduled maintenance:
- We will obtain your permission before removal begins.
- The tree stump will be treated with an approved herbicide to prevent re-growth.

Vine and brush management
Consent is not obtained for removal of brush. Brush is any tall growing tree with a trunk diameter less than four inches at the time of inspection. Vines that interfere with electrical equipment are cut and treated with an approved herbicide. For safety reasons, vines are not pulled from poles, lines or other electrical equipment.

Debris removal
Small diameter branches or limbs cut or cleared during scheduled trimming will be removed from the property. Any large diameter limbs will be cut into firewood length (approximately 18 inches) and stacked near the tree.